



**SERVICES TO THE CONSTRUCTION,
INFRASTRUCTURE & CIVIL INDUSTRIES**

**Labour Hire | Recruitment |
Traffic Management | Training**



ABOUT US

Lack Group is 100% Australian family owned and privately-operated, specialising in traffic management, permanent and supplementary labour solutions to the utilities, maintenance, mining, building, construction and infrastructure sectors across Australia.

Our Companies

Company Name	ABN
Lack Group Traffic Pty Ltd	64 628 562 505
Lack Group Constructions Traffic Pty Ltd	57 628 930 656
Lack Group Personnel Pty Ltd	85 606 334 552
Lack Group Construction Pty Ltd	95 142 381 155
Lack Group Asset Holdings Pty Ltd	30 624 765 975
Lack Group Training Pty Ltd	28 639 318 344

Our Services

We are dedicated to providing our clients with complete, practical and flexible solutions to enhance their productivity and operational performance. Our experience gives us the knowledge of the real issues allowing us to focus on developing solutions that are relevant, practical and cost-effective.

Operating 24 hours per day 7 days per week, our unique service platform, support structure and individualised approach enables us to be entrenched in the systems, ideals, planning, and our client's ways of working.

Our Key Values

Professionalism – Commitment – Communication – Safety

Our Company Vision

- To be the best at what we do.
- To be the client's number one provider (supplier of choice) in the provision of our services.



Traffic Management

Lack Group is a registered Traffic Management company with a well-established track record of partnering with our clients across the Construction, Infrastructure, Mining, Government, and Private sectors in high profile public environments, to successfully deliver our Traffic Management services.

Operating 24-hour a day our National team is dedicated and structured to ensure the best possible outcomes are delivered; not only for ourselves, but for our clients and the communities we operate.

- Traffic Management services and solutions include:
- Design of traffic management plans, traffic guidance schemes, plans and permits;
- Supply and installation of fixed and temporary advance warning signage;
- Incident response services;
- Event management; and
- Supply of traffic control personnel, devices, equipment and vehicles.

Labour Hire & Recruitment

Lack Group has developed a reputation that sets the standard in quality, expertise and reliability for delivering permanent and supplementary Labour Hire solutions, across the industries in which we operate.

Our quality permanent and temporary personnel solutions capture a wide range of role disciplines and skills classifications to deliver against our clients requirements.

With robust and scalable service delivery methodologies, we ensure that we can assist you in meeting your workforce objectives in a timely and efficient manner.

We pride ourselves on our ability to work within highly regulated environments, while also offering the flexibility to respond to changing requirements for our clients.

Our proven performance, knowledge and expertise authenticates our ability and effectiveness in achieving the needs of large and small-scale personnel solutions.



Our Experience

We create and deliver solutions across Australia to our clients through a strategic partnership approach, enabling us to understand their needs, and provide tailored solutions to add real value to their businesses.

We have successfully partnered with a broad range of clients including small utility and horticulture services; major road maintenance service providers; large corporate construction projects; and with several Tier 1 clients on some of Australia's largest infrastructure projects.



Sydney Light Rail Project 29th November 2015 to 21st May 2020

Progressive hours work: 977,887.50
Personnel utilisation: 1089 Traffic Controllers
Number of Lost Time Injuries: 1
Lost Time Injury Frequency Rate: 1.02



Canberra Light Rail Stage 1 15th December 2016 to 30th June 2020

Progressive hours worked: 212,484.50
Personnel utilisation: 251 Traffic Controllers
Number of Lost Time Injuries: 1
Lost Time Injury Frequency Rate: 4.7



Woolgoolga to Ballina Pacific Highway Upgrade Section 7, 8 and 9 16th January 2018 to 19th May 2021

Progressive hours worked: 84,999.50
Personnel utilisation: 153 Traffic Controllers
Number of Lost Time Injuries: 0
Lost Time Injury Frequency Rate: 0



NorthConnex 11th January 2016 to 29th April 2021

Progressive hours worked: 388,887.00
Personnel utilisation: 398 Traffic Controllers
Number of Lost Time Injuries: 0
Lost Time Injury Frequency Rate: 0



RESOURCES



Plant & Equipment

Our extensive fleet of vehicles are each fitted with state-of-the-art GPS tracking. This allows visibility into every aspect of our fleet so that we can make informed decisions to; decrease fuel costs and downtime; boost productivity and safety; maintain preventative maintenance cycles and monitor driver behaviour

Our extensive equipment, signage and devices holdings ensures our capacity to meet the demand of any client requirement.

Personnel

Our rigid screening process enhances our ability to attract and retain quality employees.

We have an extensive database of qualified personnel available to ensure our response times are consistent and achievable.

Additionally, we have a pool of pre-registered candidates in preparation to mobilise any substantial requirements on the successful award of works.



SYSTEMS AND CERTIFICATION

Resource Management

Lack Group utilise a software program "ManStat" for Workforce Management, integrating Human Resources, Client Relationship Management, resource management (allocations / rostering / equipment), billing and payroll functions. Manstat simplifies the task of managing and controlling staff, reducing risk by removing the reliance on any one individual's knowledge base and introducing management by exception.

Work Health & Safety, Quality and Environment

Lack Groups Integrated Management System has been independently certified by Atlas Certifications as complying with the requirements of:



Government Prequalification / Traffic Management Registrations Schemes

- Department of Transport and Main Roads Queensland, Traffic Management Registration Scheme;
- Roads & Maritime Services New South Wales, Category G Registration;
- Main Roads Western Australia, Traffic Management Registration Scheme;
- Department of Planning, Transport and Infrastructure South Australia, Traffic Management Registration Scheme;
- VicRoads Pre-Qualification Scheme;
- Secure Local Jobs Code Certified; and
- ACT Government Prequalified Contractor Traffic Management Intersections.

LACKSAFE PROGRAM

The LackSafe program is aimed at achieving a culture at work where “everyone looks out for everyone” and is actively involved in making what we do “a safe and healthier place to work, and looking after the environment”.

A culture where “everyone looks out for everyone” (active involvement)

The program consists of:

Improved Systems “the way we work”, innovation partnering with our suppliers for new technology, product development and industry engagement;



Employee engagement initiatives “have a say in what you do”;
Employee Awareness and Support Programs (examples include employee assistance program, health and wellbeing initiatives, how to deal with problems, health and lifestyle information – not just aimed at the workplace);



Our monthly LackSafe Award program is aimed at recognising those employees that are championing the LackSafe Culture.

The LackSafe program is aimed at achieving a culture at work where “everyone looks out for everyone” and is actively involved in making what we do “a safe and healthier place to work and looking after the environment”.

Work Safe - Home Safe - #LackSafe



Information, communication and training sessions “staying in touch”



ASSOCIATIONS AND PARTNERSHIPS



TRAFFIC MANAGEMENT
ASSOCIATION OF AUSTRALIA

Traffic Management Association

Lack Group are an active National member of the Traffic Management association.

The Traffic Management Association of Australia (TMAA) is the peak body for Traffic Management. The TMAA represents the Traffic Management and Traffic Control industry throughout Australia.



MATES in Construction Industry Partner

MATES in Construction is a charity established in 2008 to reduce the high level of suicide among Australian construction workers. We are unique in that we foster ownership and control of the program with the Australian building and construction industry.



Supply Nation

Established in 2009, Supply Nation has worked with Aboriginal and Torres Strait Islander businesses along with procurement teams from government and corporate Australia to help shape today's emerging and rapidly evolving Indigenous business sector.



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